# TANS Training Guide for TEFAP and CSFP Administrative Reviews

# **Training Guide**

This document is a training aid designed to guide each step as the Organization Compliance person progresses through the TANS compliance process. The guide applies to the ORG User Access Manager and ORG Compliance roles.

This document is best viewed and navigated on-screen using the **Bookmarks** pane to navigate and the **Find** feature (Ctrl+F) to search.

#### TRAINING OVERVIEW

Length	30 Minutes
Description	This document is designed to assist the Organization Compliance person step-by-step as they participate in an Administrative Review of their organization's program compliance.
USDA Key Areas	3000 - Administration
Learning Objective(s)	How to participate in an Administrative Compliance Review in TANS.

#### **COMMON ACRONYMS**

Acronym	Description
AR	Administrative Review
FDP	Food Distribution Programs
TEFAP	The Emergency Food Assistance Program
CSFP	Commodity Supplemental Food Program
FMNP	Farmers' Market Nutrition Program
SFMNP	Senior Farmers' Market Nutrition Program
FND/F&N	Food & Nutrition Division
Organizations (Org)	The new term replacing Contracting Entity (CE)
SA	State Agency. This term applies to F&N teams within TDA that manage program eligibility, claims, and compliance.
TDA	Texas Department of Agriculture
USDA	United States Department of Agriculture

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## **REFERENCES & RESOURCES**

SquareMeals.org	TDA Food & Nutrition Website	News, resources, and training for all 12 Food & Nutrition programs in Texas
CFR Regulations	TEFAP: 7 CFR Parts <u>250</u> and <u>251</u> CSFP: 7 CFR Parts <u>247</u> and <u>250</u>	Code of Federal Regulations for FDP programs.
ThelCN.org	Institute of Child Nutrition Website	The ICN is the only federally funded national center dedicated to applied research, education and training, and technical assistance for child nutrition programs.
Policy Handbooks	The Emergency Food Assistance Program Handbook Commodity Supplemental Food Program Handbook	TDA Program handbooks are available on SquareMeals.org.

# **Beginning an AR and Uploading Documents**

#### **PROCEDURE**

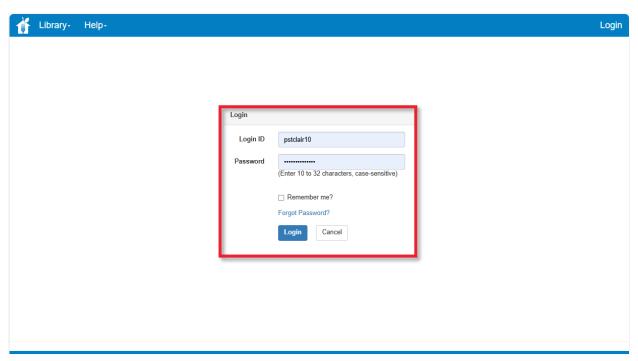
The purpose of this training guide is to guide you through the steps required to successfully participate in an Administrative Review of an organization's program.

In this guide, you will learn how to use TANS to:

- Understand the features of the Administrative Review Dashboard.
- Participate in an AR review using the Administrative Review forms.

In the training scenario that follows, you are assigned the ORG Compliance role, and your organization, Abundant Baskets Community Food Bank, has been scheduled for a compliance review with TDA. During the first part of the review, you will upload documents requested by TDA's Compliance Specialist for their Administrative Review of your organization's program. As part of TDA's review, you may have one or more documents returned to your organization for modification. You will see an example of this. After the review, TDA may share its Administrative Review Report (AR Report) with you. This report contains all TDA's Findings and includes Corrective Actions your organization should take. In response to TDA's findings and observations, the organization can include a written response and upload supporting documentation.

#### **LOGIN PAGE**

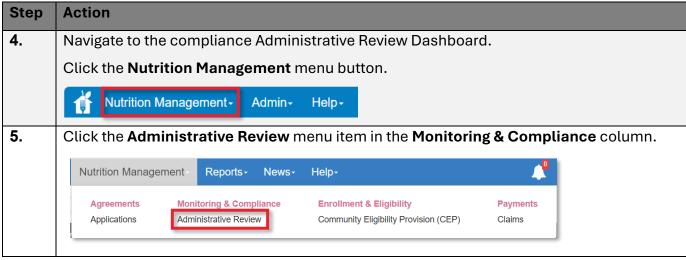


Step	Action
1.	Open the TANS page from the link: http://tans.texasagriculture.gov
	<b>Note</b> : You may want to add the page to your browser favorites.

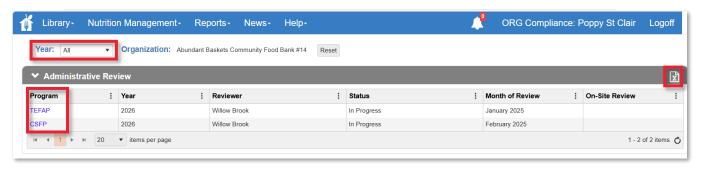
Enter your assigned Login ID and Password.
 Note: As you type in the password, you can click the Eye icon to verify your password is correct.
 Click the Login button.

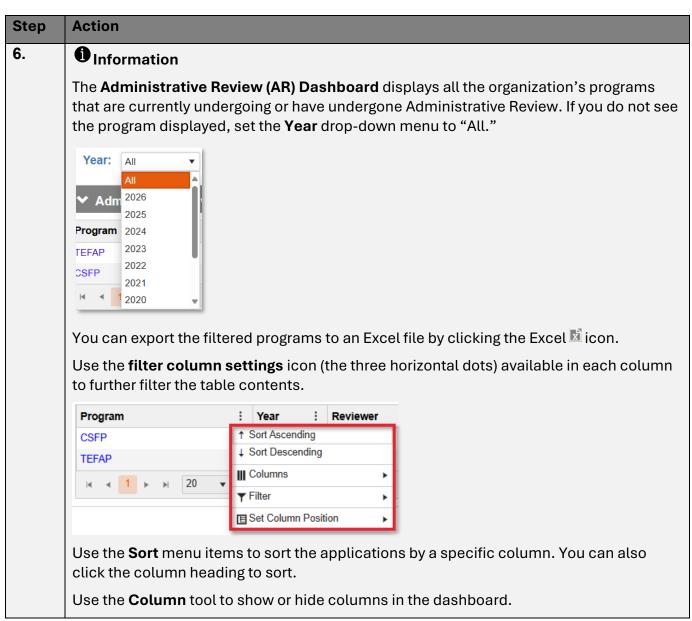
#### TANS HOMEPAGE

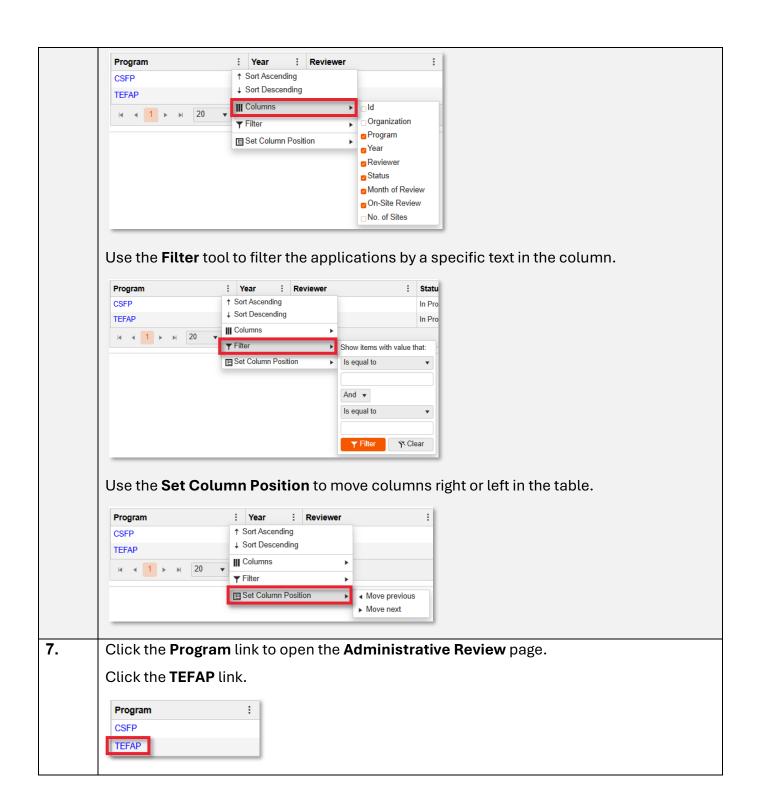




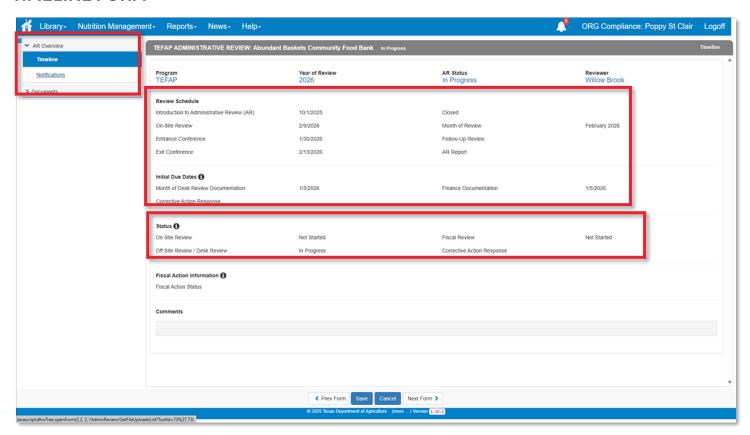
#### AR DASHBOARD

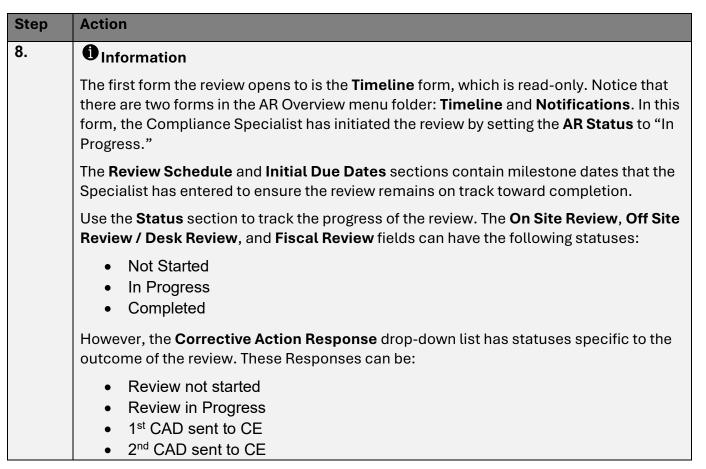






#### **TIMELINE FORM**

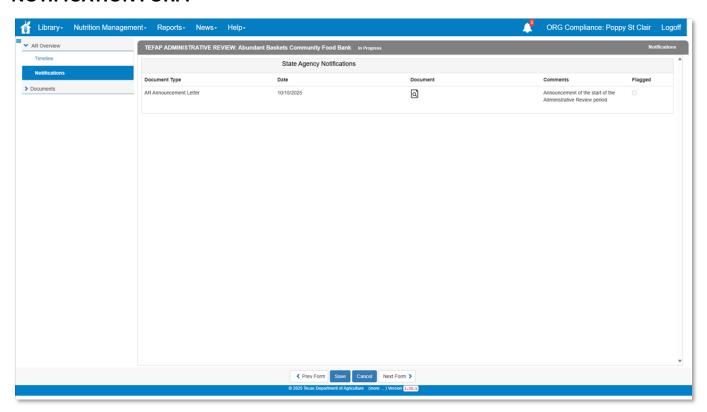


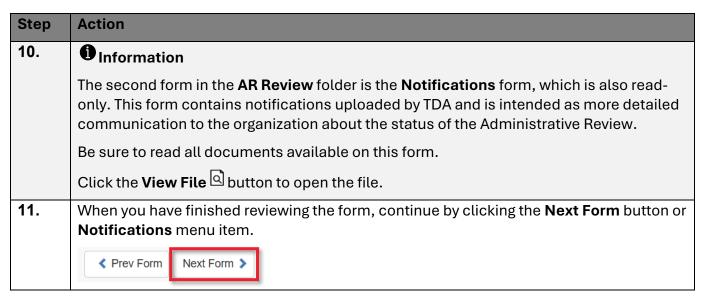


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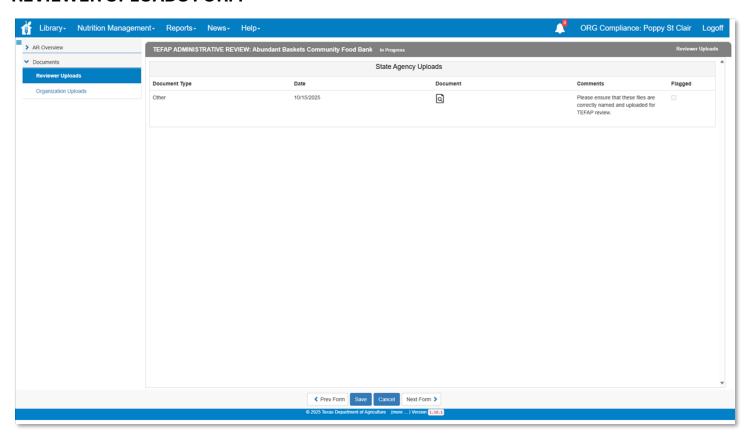
	<ul> <li>1<sup>st</sup> CAD under review</li> <li>2<sup>nd</sup> CAD under review</li> <li>Review Closed</li> <li>AR not approved</li> </ul>
	The <b>Fiscal Action Status</b> section is not used in FDP Administrative Review.
	Fiscal Action Information  Fiscal Action Status
	Review any comments or notes entered by the Compliance Specialist in the field provided at the bottom of the form.
	Comments
9.	When you have finished reviewing the form, continue by clicking the <b>Next Form</b> button or <b>Notifications</b> menu item.    Prev Form   Next Form >

#### **NOTIFICATION FORM**



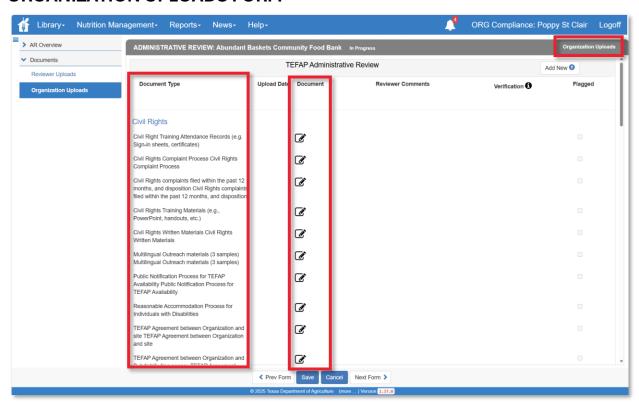


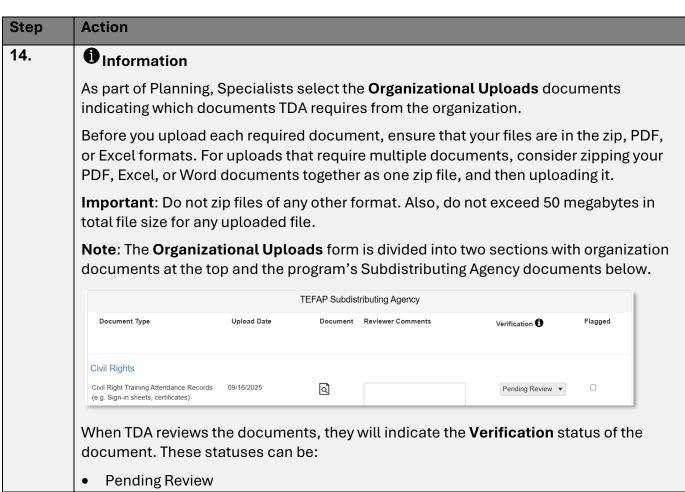
### **REVIEWER UPLOADS FORM**



Step	Action
12.	Expand the <b>Documents</b> menu folder to display the <b>Reviewer Uploads</b> and <b>Organization Uploads</b> menu items.
	Click the <b>Documents</b> menu folder and then click the <b>Reviewer Uploads</b> menu item.
13.	• Information
	It is at the Specialist's discretion to share the <b>Reviewer Uploads</b> form with the organizations. If the Specialist makes this form available to you, be sure to read the available documents.
	Click the <b>View File</b> button to open the file.

#### ORGANIZATION UPLOADS FORM





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- Under Review
- Accepted
- Invalid
- Returned for Modification

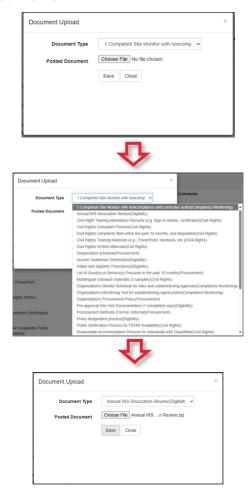
If in the future, you see that TDA has used the **Flagged** checkboxes to flag your uploaded document, they have done so for follow-up.

If the Specialist finds that an uploaded file represents a finding, they may choose to flag it for the AR Report form so that the organization can review these.



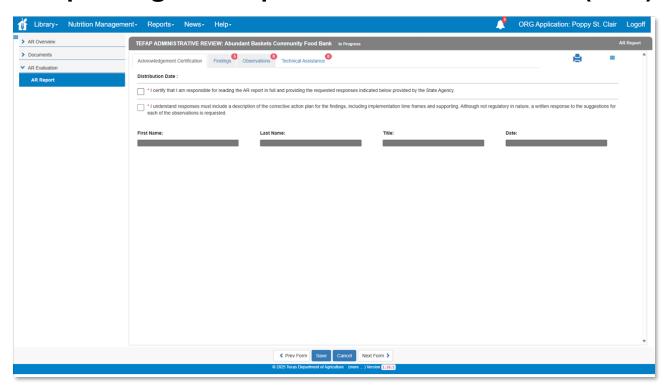
**15.** Use the **Edit B** button beside each **Document Type** to upload the corresponding document.

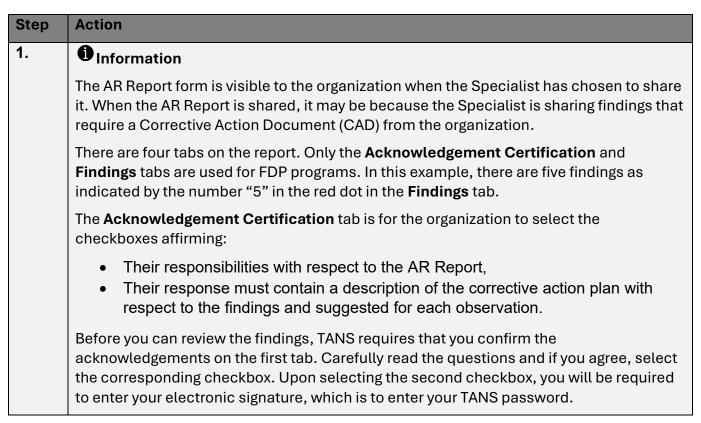
You may use the **Add New** button to upload documents, but you must be careful to select the correct Document Type. The **Document Type** drop-down list is alphabetically sorted and not in the order of the list on the **Organization Uploads** form. Use the Desk Review List file provided to you by the USDA Foods Team as an aid in uploading the correct documents.



	Once you have completed all Organization Uploads, you have completed the first part of the review.
	Next, the compliance Specialist will review your uploaded documents and complete the rest of their review of the organization, SDAs, and sites.
16.	Navigate to the AR Report form.
	Click the <b>Next Form</b> button or the <b>AR Report</b> menu item.

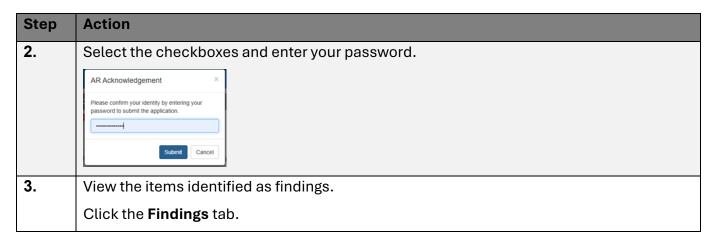
# Responding to a Request for Corrective Action (CAD)

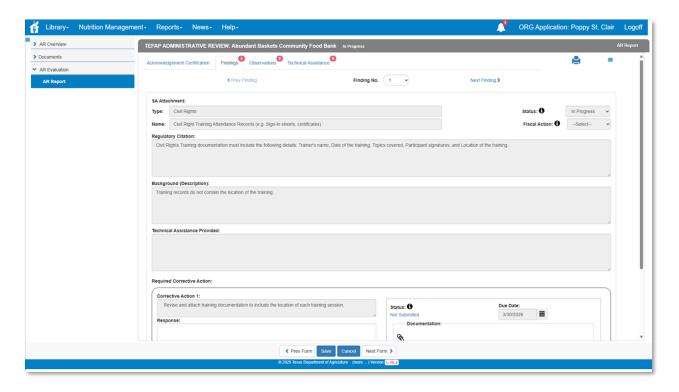


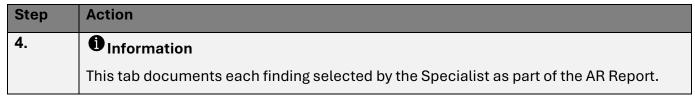


#### AR REPORT FORM









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There may be findings that do not come from documents uploaded by the organization or related to the questions in the Administrative Review.

The Specialist can upload a document that is relevant to the finding. Click the **SA Attachment** icon to view the file.

Review the **Type** and **Name** fields to enter more information about the uploaded document.

Review the **Regulatory Citation** field to reference the regulation that applies to the findings.

Review the **Background (Description)** of the findings and any **Technical Assistance Provided**.

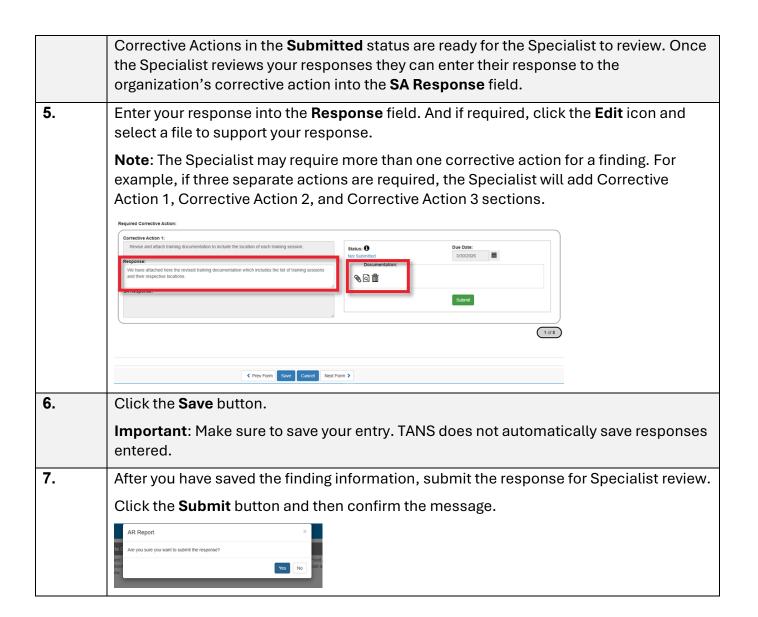
Review the **Corrective Action** rows. In this example, the Specialist requires a single corrective action.

The **Required Corrective Action** section where the Specialist enters the corrective action required by TDA from the organization into the **Correction Action 1** field. The **Response** field is where the organization will enter their response to the corrective action.

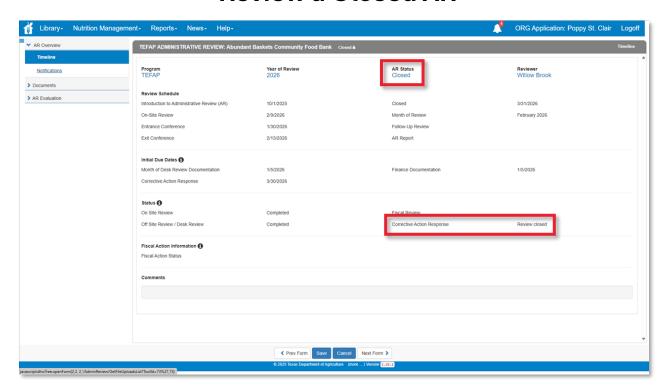
In the **Status** sub-section, review the required **Due Date** for the organization to respond by.

After the AR Report is shared, the organization should enter a response and upload any documents supporting the corrective action into the **Documentation** area. Once the organization has completed and submitted their responses to the AR Report, the **Status** will change from "Not Submitted" to "Submitted."

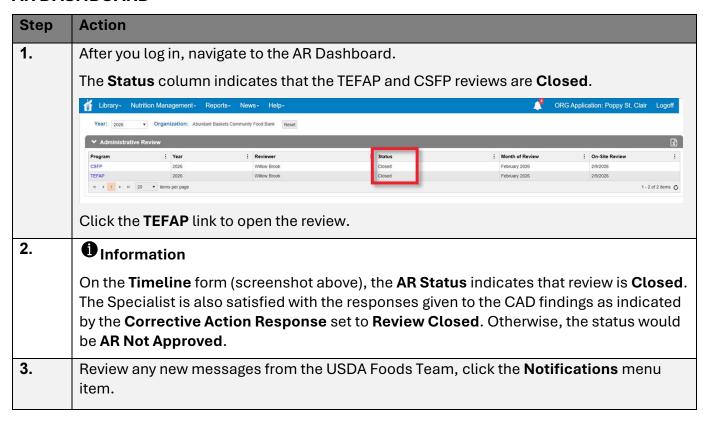
**Note**: TANS allows only Excel, PDF, and zip files to be uploaded. If you need to upload multiple documents including Word files, zip the files first and then upload. Please ensure the file does not exceed 50 megabytes in size.



# Review a Closed AR

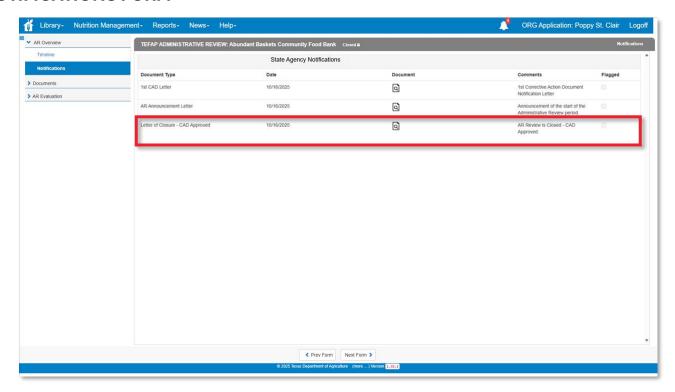


#### AR DASHBOARD

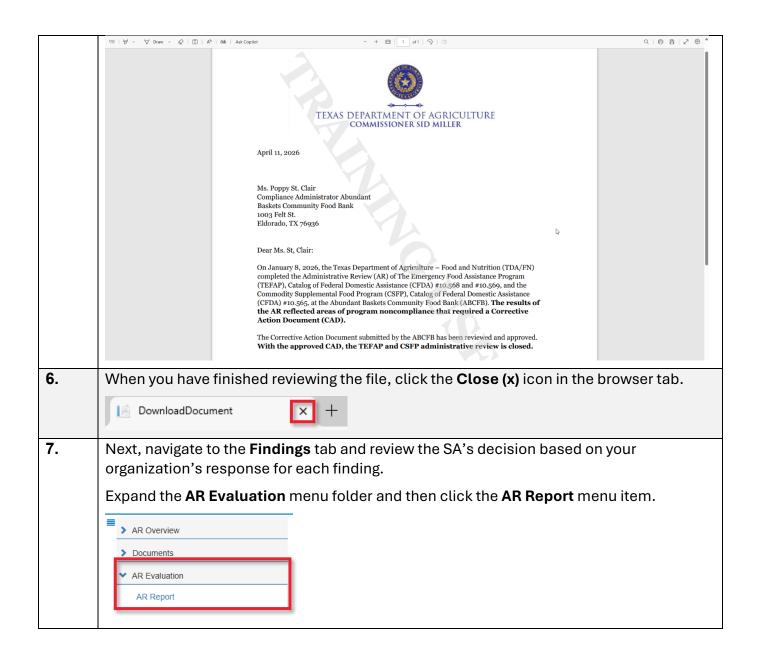




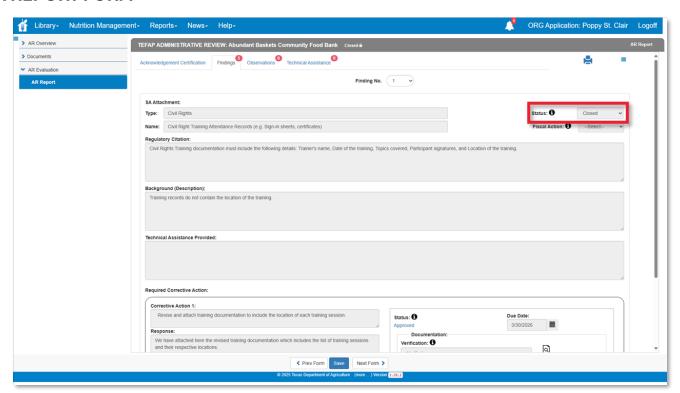
## **NOTIFICATIONS FORM**

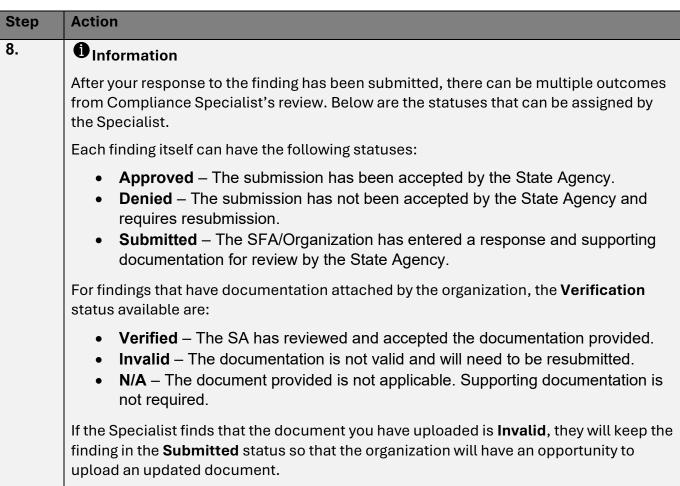


Step	Action
4.	<b>●</b> Information
	On the Notifications form, the Specialist has attached a Letter of Closure – CAD Approved letter. To view the file, click the <b>View File</b> (a) icon.
5.	From the browser window you can save or print the file for your organization's needs.



#### AR REPORT FORM





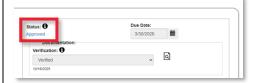
In the **Finding** form, you can see the Specialist has closed the finding in the **Status** field. In the **Required Corrective Action 1** section, the Specialist is satisfied with the organization's response and has set the Status to **Approved**.



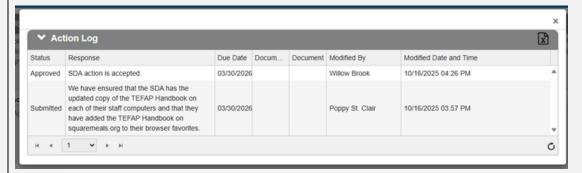
Also, the Specialist has reviewed the attached file supporting the response and determined that the document is relevant and correct by selecting **Verified** in the **Verification** field.

**9.** To view all statuses and their responses for the finding, view the **Action Log** for the finding.

Click the **Approved** link, which is the current **Status** in the **Required Corrective Action 1** section to open the **Action Log**.



10. The Action Log displays as a pop-up window and lists all statuses that have been assigned to the finding. The list contains the responses of both the SA and the organization, the **Due Date**, who changed the status, and the date and time stamp.



**11.** This concludes the Administrative Review training steps.

In this guide, you learned how to participate in the AR process using TANS. You should now be familiar with

- Navigating to the Administrative Review Dashboard.
- Viewing Notifications and uploading documents for review.
- Checking on the status of the review in TANS.
- Reviewing and responding to a Request for a CAD.
- Viewing the status and SA response of a closed AR.

For the latest version of this document and more information about TDA's Administrative Review process in TANS, navigate to <a href="TANS Resources and Training">TANS Resources and Training</a> (https://squaremeals.org/FandN-Resources/Systems-Hub/TANS/TANS-Resources-and-Training).